

Profile



Vision

Enhancing pathways for student success.

Mission

Our commitment to high-quality public education serves the community and empowers each student to live a life of dignity, fulfilment, empathy and possibility.

Values

Accountability, collaboration, equity and integrity.

Division Priorities 2022-2026

1. Build on outstanding learning opportunities for all students.
2. Advance action towards anti-racism and reconciliation.
3. Promote a comprehensive approach to student and staff well-being and mental health.

Profile

Student Transportation supports schools by ensuring that all students are transported in a safe and timely manner and arrive ready to learn. The department ensures safe, efficient and reliable transportation services for nearly 14,000 yellow bus riders and provides support to more than 18,000 students who access Edmonton Transit service on a daily basis. To do this, Student Transportation works closely with schools, contracted yellow bus carriers, and government organizations to provide students and their parents with the services they need.

Results and Implications

Division Priorities 2022-2026

1. Build on outstanding learning opportunities for all students.
2. Advance actions towards anti-racism and reconciliation.
3. Promote a comprehensive approach to student and staff well-being and mental health.

Based on the SMART goals that were established for 2022-2023, report on the results you achieved (with evidence, including referencing the school's Assurance Measures results, if applicable) and describe how achievement of the goal supports the above Division's Priorities (reference the priority number in your response).

In order to ensure outstanding learning opportunities, Student Transportation will work to reduce the average number of delays per route in comparison to 2021-2022 while improving the proportion of 1-way ride times less than 60 minutes throughout 2022-2023.

Results Achieved:

The key driver of route delays over the past few years was the ongoing shortage of yellow bus drivers. Throughout the 2022–2023 school year, Student Transportation staff worked in targeted ways to alleviate the impacts of the bus driver shortage by limiting the number of bus drivers needed while ensuring that ride times remain reasonable.

Overall, the number of reported delays per route observed in 2022–2023 was 25 per cent lower in comparison to 2021–2022.

- Student Transportation will continue working towards this goal in 2023–2024, and preliminary results from the first part of September 2023 show a reduction in the number of delayed routes by nearly 50 per cent in comparison to September 2022.
- As the driver shortage eased, less than one per cent of routes were without a permanent driver by April 2023, and carriers were able to provide substitute drivers as required. This allowed Student Transportation to add approximately twenty additional yellow bus routes to the system between January and June 2023.
- The additional routes allowed Student Transportation to accommodate continued changes to ridership while maintaining the proportion of one-way ride times under 60 minutes at 95 per cent. The average ride time across the division was maintained at approximately 26 minutes.

Infrastructure staff will participate in professional learning sessions that will assist staff to develop common language and deeper awareness and understanding on issues associated with racism and other forms of discrimination.

Results Achieved:

Student Transportation staff participated in a variety of learning opportunities throughout the year. These included:

- Post DLM Sessions - (Exempt management staff)
 - Foundational Knowledge, The Sixties Scoop, Part 1
 - Foundational Knowledge, The Sixties Scoop, Part 2
 - Language Matters
 - Walk the Talk: Five Key Understandings Necessary to Ensure Anti-Racist Practices are Genuine and Lasting on Personal and Institutional Levels
- Infrastructure Sessions - (all staff members offered)
 - Introduction to Integrative Anti-Racism
 - The Basics of Being an Ally
 - What is Bias?
 - Learning about Microaggressions
 - Understanding Power and Privilege Through an Intersectional Lens
- Indigenous River walk for Infrastructure staff to celebrate National Indigenous Peoples Day

In a survey led by Stakeholder Engagement at the end of June 2023, 80 per cent of Infrastructure staff agreed that the professional learning sessions assisted staff to develop common language and deeper awareness and understanding on issues associated with racism and other forms of discrimination.

In the 2023 Division Survey, 100 per cent of Student Transportation staff who indicated that they participated in some level of Division provided professional development related to anti-racism and equity, reported that it enhanced their confidence in supporting the Division's action to an extent.

In collaboration with other Central departments, Student Transportation will develop and deliver professional learning opportunities for bus drivers on topics that are identified through collaborative conversations with carriers to support staff well-being and driver retention.

Results and Implications

Results Achieved:

Student Transportation offered a Professional Development session to contract carrier driver instructors in June 2023. The goal of this session was to ensure that driver instructors were provided additional tools to help educate new bus drivers during the busy summer training season at each contract carrier.

The theme of the session was "Creating a welcoming environment on my Bus," and topics were covered that were identified by carriers to support staff well-being and driver retention. Topics included were:

- Building relationships of respect and understanding with students
- Not every student is the same: Behaviour management and understanding students with complex needs
 - Not every student will be the same when it relates to consequences of poor behaviour
- The challenges that school bus drivers face when it comes to an ever-changing landscape of students that ride the yellow bus
 - Ensuring drivers are aware of students from a variety of backgrounds and creating an inclusive environment

In a follow-up survey to the session, 100 per cent of the driver instructor participants identified that the session provided new tools they could use when working with new bus drivers.

What were the biggest challenges encountered in 2022-2023?

Although substantial progress was made to alleviate the impact of the yellow bus driver shortage on route performance, Student Transportation continues to be challenged by the lack of available capacity in the Edmonton market for additional yellow bus routes. Twenty additional routes were added between January and June 2023, which allowed the proportion of one-way ride times to be maintained at 95 per cent. The Division's contract carriers were not, however, able to provide the capacity necessary to further improve on this metric.

Given continued overall enrollment growth, the rapid growth of Division Centre program establishments, and implementation of provincial changes to transportation eligibility, Student Transportation will need to consider goals around efforts to continue increasing the available market capacity for yellow bus routes.

What are the opportunities for improvement from 2022-2023 that will inform your plan for 2023-2024?

The continued growth in ridership relative to the location of available school space will continue to be a challenge as Student Transportation works to find resources to transport more students while minimizing ride times and reducing the average number of delays per route. Specific goals will also be set around providing professional development for bus drivers as we work to find ways to help build additional carrier capacity for growth in the number of yellow bus routes.

Division Priorities 2022-2026

1. Build on outstanding learning opportunities for all students.
2. Advance actions towards anti-racism and reconciliation.
3. Promote a comprehensive approach to student and staff well-being and mental health.

In reflecting on our work towards continuous improvement as a Division, five reflective questions have been included in the Budget Planning Guide as a resource to help inform goal setting: Goals must align with 2022-2026 Division Priorities. All schools are to set two goals with one being in support of Priority 1. Schools also have the flexibility of setting an optional third goal. All Central DU's are to set two or three goals and indicate the priority area each goal supports.

Division Priority 1

In order to ensure outstanding learning opportunities and support a wide range of programming opportunities, Student Transportation will work to improve the quality of transportation service and will work with industry to help grow market capacity to accommodate expected growth in ridership.

What Key Performance Indicators are you using to track continuous improvement?

Daily route performance data (number of delays, routes without a permanently assigned driver, average length of delay, etc.), ride Time data (proportion of ride times under 60 minutes, average and maximum one-way ride times, etc.), number of additional yellow bus routes added throughout 2023–2024.

Division Priority 2

Student Transportation will continue to develop and deliver professional learning opportunities for bus drivers and department staff on topics that are identified through engagement and collaboration to support staff well-being and driver retention.

What Key Performance Indicators are you using to track continuous improvement?

Development of a framework to identify and prioritize topics for bus driver professional development and measure progress, number of sessions delivered and participants at each session, driver retention statistics provided by contract carriers (driver turn-over, Division performance relative to market), division feedback survey (for department staff).

Profile



<u>Staff FTE</u>		<u>Budget</u>	
Custodial	0.000000	Salaries	\$1,737,179 3.42%
Exempt	10.000000	Supplies, Equipment and Services	\$49,110,759 96.58%
Support	6.800000	Total	\$50,847,938 100.00%
Teacher	0.000000		
Maintenance	0.000000		
Total	16.800000		

Vision

Enhancing pathways for student success.

Mission

Our commitment to high-quality public education serves the community and empowers each student to live a life of dignity, fulfilment, empathy and possibility.

Values

Accountability, collaboration, equity and integrity.

Division Priorities 2022-2026

1. Build on outstanding learning opportunities for all students.
2. Advance action towards anti-racism and reconciliation.
3. Promote a comprehensive approach to student and staff well-being and mental health.

Profile

The goal of Student Transportation is to provide safe, efficient and reliable services for approximately 30,000 students who use district arranged transportation on a daily basis. While Edmonton Transit is the preferred means of transportation, yellow bus transportation is also provided to designated receiving schools from neighbourhoods where the school has been closed or no school exists, and to district sites for students with special needs. Yellow bus transportation may be provided to kindergarten and elementary students attending alternative programs.

Student Transportation supports schools in their instructional focus by ensuring that all students are transported in a safe and timely manner and arrive ready to learn.

Budget Summary Report

	2023-24 Spring Proposed		2023-24 Fall Revised	
Resources		51,122,938		50,847,938
Internal Revenue		0		0
REVENUE TOTAL		51,122,938		50,847,938
Teacher Supply	.000000	0	.000000	0
TOTAL NON-TEACHER	.000000	0	.000000	0
(% of Budget)		0%		0%
Exempt	10.000000	1,145,197	10.000000	1,145,197
Exempt (Hourly/OT)	.000000	75,000	.000000	75,000
Support	6.800000	486,982	6.800000	486,982
Support (Supply/OT)	.000000	30,000	.000000	30,000
TOTAL NON-TEACHER	16.799999	1,737,179	16.799999	1,737,179
(% of Budget)		3.4%		3.42%
TOTAL STAFF	16.799999	1,737,179	16.799999	1,737,179
(% of Budget)		3.4%		3.42%
SUPPLIES, EQUIPMENT AND SERVICES		49,215,759		48,940,759
INTERNAL SERVICES		170,000		170,000
OTHER INTEREST AND CHARGES		0		0
TOTAL SES		49,385,759		49,110,759
(% of Budget)		96.6%		96.58%
TOTAL AMOUNT BUDGETED		51,122,938		50,847,938
Carry Forward Included		0		0
Carry Forward to Future		0		0